

From: [SMART Julie 50403](#)
To: [REDACTED]
Subject: MR FAVOURITE, VICTORIA STREET, PAIGNTON
Date: 03 August 2022 11:11:30
Attachments: [image001.png](#)
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[image005.png](#)
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[image004.jpg](#)
[image006.png](#)

Good morning

I refer to an application for the grant of a premises licence at the above premises and request that you accept this email as a representation.

The application seeks late night refreshment at the premises between 2300 and 0200 hrs daily.

Information held by the police shows that late night takeaway premises often experience crime, disorder and public nuisance issues, particularly by persons who are heavily intoxicated in the early hours of the morning.

The applicant proposes several measures within the operating schedule to promote the licensing objectives, however the proposed conditions in relation to CCTV are lacking in sufficient detail and will not ensure that the system is capable of meeting police requirements. I therefore recommend that the below condition is added to the licence:

1. CCTV

- i. The premises shall install, operate and maintain comprehensive digital colour CCTV.
- ii. All public areas of the licensed premises including entry and exit points will be covered, including any outside areas under the control of the premises licence holder.
- iii. A monitor shall be located behind the counter for viewing by staff.
- iv. The system must record clear images permitting the identification of individuals, and in particular enable facial recognition images (a clear head and shoulder image) of every person entering and leaving in any light condition.
- v. The CCTV system will continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises.
- vi. All equipment must have a constant and accurate time and date generation.
- vii. All recordings will be stored for a minimum period of 28 days with date and time stamping.
- viii. Viewable copies of recordings will be provided on request to the Police or local authority officers as soon as is reasonably practicable and in accordance with the Data Protection Act 2018 (or any replacement legislation) a staff member from the premises who is conversant with the operation of the CCTV system, shall be on the premises at all times when the premises are open. This staff member must be able to provide an authorised officer of a responsible authority, copies of recent CCTV images or data with absolute minimum of delay when requested in accordance with the Data Protection Act 2018 (or

any replacement legislation).

- ix. The PLH shall be responsible for purchasing suitable storage devices and a quantity of these shall be kept on the premises at all times to ensure footage is provided with minimum delay.
- x. The CCTV system will be capable of downloading images to a recognisable viewable format.
- xi. There will be security measures in place to ensure the integrity of the system to prevent the tampering with or deletion of images.
- xii. Any identified defect in the CCTV system shall be logged at the premises and remedied as soon as reasonably practical. The Police Licensing Officer or Police Licensing Team shall be notified by email of all defects, the action required to rectify the situation and the time frame for such action within 24 hours of the defect being identified.

A Nitenet radio scheme is in use by all late night premises within Torbay. The system provides an effective and efficient communication system between late night licensed premises, the police and CCTV control room in relation to incidents occurring, ensuring that council CCTV cameras and appropriate resources can be directed to assist as quickly as possible. Therefore, to further support the licensing objective the prevention of crime and disorder, I recommend that the below condition is added to the licence.

The premises shall join and actively participate in the Nitenet Radio Communications Scheme.

Should you require any further information, please do not hesitate to contact me.

Kind regards

Julie Smart
 Alcohol Licensing Officer - Torbay


Prevention Department
 Devon and Cornwall Police, Police Station, South Street, Torquay, TQ2 5EF

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